

3 Optimity

Rotman Conference on Mental Health

Who We Are



Optimity provides award-winning holistic well-being programs designed proactively to engage modern workers in living well!

- 1. Cutting-edge technology that is Canadian-born and incubated in Silicon Valley
- 2. Mobile-1st, digital, Al-personalized to drive member engagement & health outcomes
- 3. Comprehensive enterprise solution with multi-lingual content (CAN, US, JP) supported by research publications & KOLs (medical advisory board)
- Partners with health solution providers and insurance companies with holistic, integrated programs driven by data for cost-containment/reduction.



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Holistic Health Approach



Physical, Nutrition, Mental, Social, Financial Wellness = Optimity Health Grade

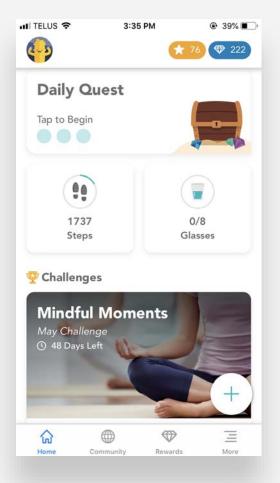
Optimity provides useful, personalized tips & nudges that adapts to each user's daily routines.

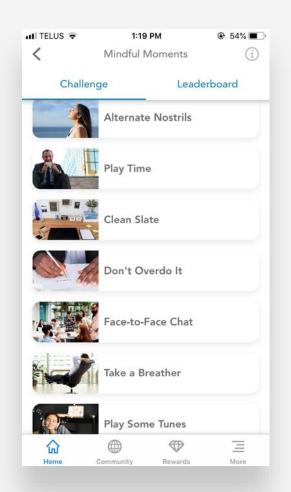


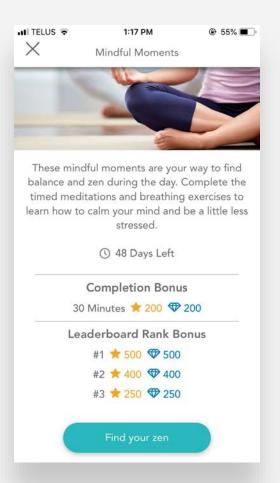
We leverage the science of micro-habit training to strengthen the 5 key pillars of holistic wellness: Physical, Nutrition, Mental, Social & Financial

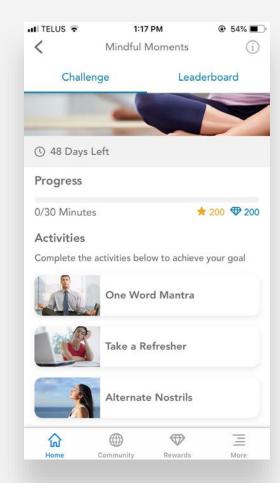


Stress-management: Mindful moments









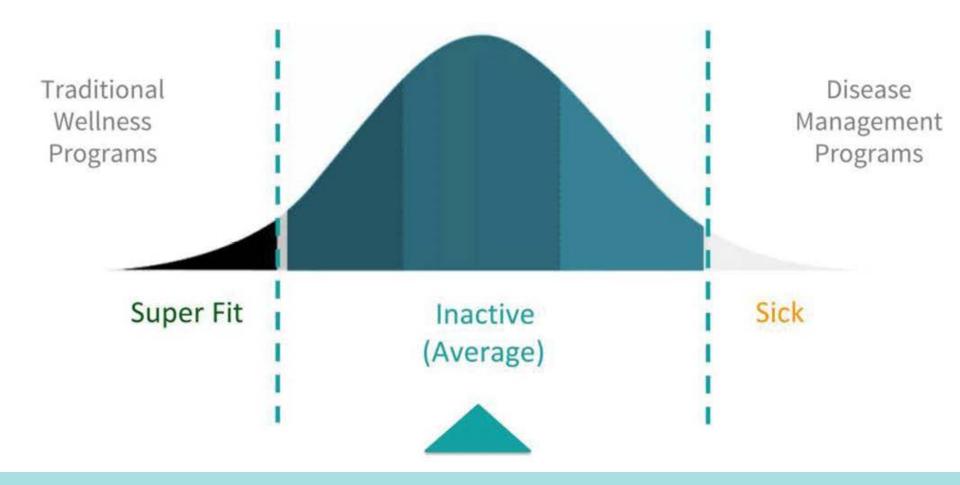
Proactive Mental Wellness



- Optimity proactively delivers mental health educational content to all employees
- By doing this, we help employers reduce costs by helping employees at earliest stage
- When an employees goes off on a claim, we can further help deliver back-to-work content that make sense for the user, rewarding for high adherence and social connectedness during their road of recovery
- Specialized health content and resources are triggered to the user in three ways:
 - by the user reporting that maintaining good mental health is a goal of theirs
 - by identifying users through their Health Risk Assessment as they flag any risks categories, this will trigger a detailed Mental Health Assessment
 - by a claim
- Users who fall into the medium to high risk categories can get triaged to additional resources or support (EFAP, virtual counselling, psychological services through benefits, community resources, case manager, etc.)

Proactive Health Focus





Optimity creates easy-to-use programs for the middle majority.

HRA Structure



Table 2 Participa	nt Demographics						
Characteristics							
Gender	Male						
	Female						
Age (At last birth	nday)						
	20-29						
	30-39						
	40-49						
	50-59						
	60-69						
	70+						
Highest level of	education						
	Some high school or less						
	High school graduate						
	Some college						
	College graduate						
	Post graduate or professional degree						
Expected househ	old income this year						
	less than \$35,00						
	\$35,000-\$49,999						
	\$50,000-\$74,999						
	\$75,000-\$99,999						
	\$100,000 or more						

Identified Risks By HRA
Body weight
Stress
Blood pressure
Physical activity
Personal life satisfaction
Use of medication/drug to relax
Medical problems
Perceived physical health (Fair or poor) -
Job satisfaction
Illness Days
Safety belt use (less than 100%)
Smoking
Alcohol use
Cholesterol

Mental Health Assessment

Medical Resources

Deep Dive Questions

Identify & Engage High-risk Groups

Poor Digital

Engagement





Early & In-person Case Management



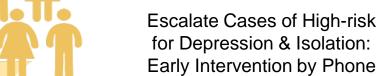
Rewards



Low Social Connectness



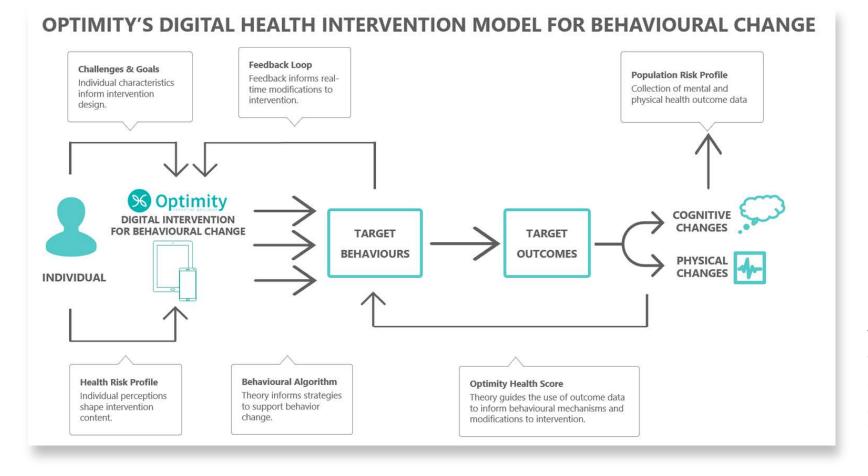
Highly Engage Digitally











Theoretical Models Influencing Optimity's Program Design

Transtheoretical Model of Behaviour Change influences tailored interventions to specific stages of readiness and supports Optimity's techniques to promote self-efficacy. Use of prompts and motivation strategies are key interventions outlined by the Theory of Planned Behaviour. Various elements of Social Cognitive Theory and the Health Belief Model inform specific strategies Optimity uses in the design of its programming.

Cognitive Improvements



Engaged Optimity users rated themselves at the beginning of a 90-day measured program. Data shows that the initial scores are diverse with a large standard deviation, and after 90 days on Optimity the shift in health outcomes are statistically significant. This is a great way to start tracking outcomes metrics without claims

integrations.

Average score 5.1 - 7.4

Std. deviation 1.25 - 2.75

Median: 5 - 8 Modes: 4 - 10

	1	2	3	4	5	6	7	8	9	10	Responses
Manage stress levels	0.0%	0.0%	0.0%	0 0.0%	8 18.6%	2 4.7%	12 27.0%	13	7 16.3%	1 2.3%	43
Stay energized	0.0%	0.0%	1 2.6%	1 2.6%	4 10.5%	7 18.4%	11	11 28.9%	3 7.9%	0 0.0%	38
Practice proper posture	3 7.0%	0 0.0%	3 7.0%	11 25.6%	12 27.9%	9.3%	3 7.0%	9.3%	3 7.0%	0 0.0%	43
Be active	1 2.5%	0	3 7.5%	8 20.0%	9 22.5%	3 7.5%	7 17.5%	7 17.5%	1 2.5%	1 2.5%	40
Keep hydrated	0.0%	1 2.3%	7 16.3%	5 11.6%	1 2.3%	3 7.0%	2	6	9	9 20.9%	43
Think positively	0.0%	0	1 2.4%	2 4.8%	3 7.1%	5 11.9%	9.5%	18	8 19.0%	1 2.4%	42
Take stretch breaks	2 4.7%	1 2.3%	9.3%	4 9.3%	6 14.0%	6	7	6 14.0%	6	1 2.3%	43



Live. Work. Play.

Get in touch for a free mental health challenge for your employees!

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Jane Wang

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