

What healthcare executives need to ensure the future of our systems.

## Get ahead in a complex health system

The Advanced Health Leadership Program targets current and potential members of executive teams in the health system; it focuses on the development of the next generation of health leaders. It seeks to improve their understanding and skills in the areas of leadership, management of change, emotional and political intelligence and Integrative Thinking™.

The program has been redesigned to reflect recent changes and needs in health systems across Canada (e.g. home care and primary care reform, new funding models, technological shifts and resulting opportunities, evolving structures, the need for personal resilience, financial sustainability, greater demand for integration and quality). This program is designed to equip senior leaders in the health and life sciences sector with new strengths to play a leadership role in a changing health system.

## Program Details

The Advanced Health Leadership Program will launch its seventeenth offering in 2023. The program focuses on leadership competencies required to implement the foundational building blocks of personal, organizational and system change. Through a combination of health leadership development and management school expertise, the program provides a challenging opportunity for personal leadership development for current and potential members of executive teams working in the sector. The seniority and diversity of participants creates a unique forum and network for discussion, reflection and learning that will have immediate and lasting relevance to their careers.

## Who Should Attend

The program is aimed at current or potential senior members of leadership teams in health service provider organizations, agencies and other health system organizations. It is designed to draw a mix of clinical and non-clinical leaders. Typical job titles include

- » Chief Executive Officer
- » Chief of Nursing or Medicine
- » Chief Financial Officer
- » Vice President
- » Director of Marketing
- » General Manager
- » Senior Consultant
- » Chief Operating Officer
- » Executive Director, and
- » Clinical Department Head.

**15 day program over three 5-day modules  
February-June 2024**

Module 1: February 12-16, 2024  
Module 2: April 22-26, 2024  
Module 3: June 17-21, 2024

**Application deadline:**  
Tuesday, October 10, 2023

**Location:**  
Rotman School of Management  
Toronto, ON

## Questions?

Contact [Reema.Chaudhry@Rotman.Utoronto.Ca](mailto:Reema.Chaudhry@Rotman.Utoronto.Ca)

While most of the places in the program are for participants coming from publicly funded organizations (transfer payment agencies), participants from private sector organizations that support the publicly funded system are encouraged to apply.

## Selection Criteria

The selection committee uses a variety of criteria in its participant selection decisions:

- » on track to be a senior leader (clinical or non-clinical), executive, or CEO in the next 5 years
- » currently on an executive team or evidence of executive-level leadership (approximately 10-20 years of experience)
- » responsibility for financial and/or clinical performance
- » history of successfully managing and motivating staff
- » record of initiative and achievement (e.g. successfully led a change process that delivered tangible results)
- » experience of successfully working with a broad set of stakeholders, including: clinicians; professional associations; governments; and other provider organizations
- » indications of career progression and ambition based on resume and personal statement
- » strong letter of support from a CEO or Board Chair

## Program Themes

### System, Organizational and Personal Leadership

Successful leadership means determining what to do under conditions of great uncertainty, while considering an enormous amount of information and the multiple and conflicting interests of many stakeholders. Additionally, leaders in health care are often required to accomplish their objectives by working with (not through) people over whom they have little or no formal control. That is, they influence the thoughts and behaviours of others through persuasion rather than coercion. Lastly, leaders are architects, designing organizations and environments in which staff can maximize individual performance and the performance of their organizations.

### Emotional and Political Intelligence

Effective leaders are self-aware and resilient. They understand their own emotional responses and the impact their behaviour has on others. This constitutes emotional intelligence and connects closely to political intelligence, which involves the development of sophisticated skills in partnership, network building, influencing, negotiating and management of complex problems. Learners in this program will be able, in a confidential and secure environment, to study their own and others' reactions to common group and organizational experiences and consider how their behaviour is affected by both conscious and unconscious forces.

## Management of Change

Understanding and leading change effectively requires the adoption of a systematic approach to change and a process for working with individuals and groups, both inside and outside the organization. Learners will develop a range of strategies and tactics that will assist them in designing and implementing major change initiatives.

### Integrative Thinking™ and Managerial Tools

Integration is the hallmark of effective health systems. As health systems move aggressively towards implementing organizational system changes, the ability to think integratively will be paramount. Integrative thinkers build models rather than choose between them. Their models include consideration of numerous variables such as clients, employees, other health service providers, cost structures, health sector evolution and legislative environment. Their models capture the complicated, multi-faceted and multi-directional causal relationships between the key variables in any problem. Integrative thinkers consider the problem as a whole, rather than breaking it down and farming out the parts. They creatively resolve tensions without making costly trade-offs, turning challenges into opportunities. Health sector leaders will be exposed to a range of integrative thinking frameworks and tools and will develop the means to adapt and apply them to their organizations.

## How to Apply, Fees and Available Scholarships

Before proceeding to the online application, please take the time to read the application policies. Also, please note that during the application process you will be required to upload three documents:

1. A resume
2. A one or two page personal statement that indicates:
  - » why you wish to participate in this program and why now
  - » your career aspirations for the next 5 to 10 years
  - » your current responsibilities (e.g., financial, clinical, for patients or clients, for staff)
  - » a record of accomplishment
  - » a summary of your experience working successfully with a broad set of stakeholders, including: clinicians; professional associations; governments; and other provider organizations
3. A reference letter

Please provide a reference letter from the most senior person in your organization. If you are CEO or Executive Director (in organizations where ED is the most senior staff position), the letter should be written by the Board Chair. These letters are important and should be detailed and specific with respect to why they believe you will benefit from this program and how they believe you will contribute to other participants. We recommend you share the admissions criteria with letter-writers in advance.

### Program Fee and Scholarships

We expect to be able to provide substantial scholarships to participants coming from non-profit organizations, thanks to a generous gift from a private donor. The base program fee is \$18,000, and scholarships are expected to range from \$5,600 to \$13,600 scaled according to the base budget of the participant's primary place of employment.

The program fee covers tuition, all program materials, supplies and class-day meals (breakfast, lunch and snacks).

Participants will be responsible for travel, accommodation and evening meals. We strongly recommend that each applicant arrange their organization's support (e.g. time away, any necessary funding) prior to submitting an application.

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Organization's Budget*	Corresponding Scholarship (Based on Past Funding)	Participant (or participant's organization) pays (to be confirmed):
» <\$24 million	» \$13,600	» \$4,400
» \$25-\$49 million	» \$12,100	» \$5,900
» \$50-\$99 million	» \$10,100	» \$7,900
» \$100-\$249 million	» \$7,600	» \$10,400
» >\$250 million	» \$5,600	» \$12,400

\*Applies to Transfer Payment Agencies